

# INFO-OP

Community Resource Directory



## *Opening Doors to Opportunity*



Schenectady Community Action Program  
913 Albany Street, Schenectady, NY 12307  
[www.scapny.org](http://www.scapny.org) | 518.374.9181

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# Acknowledgement

SCAP would like to acknowledge David Coplon, who first created the INFO-OPportunities directories as a cost-effective way to link needy families to vital community services. With the support of the Kenney Community Center at Union College, INFO-OP was launched in 2009. Over the last five years, this initiative has thrived with the help of many community organizations, volunteers, and the people of Schenectady. David has now passed the leadership of INFO-OP to the Schenectady Community Action Program and the Kenney Community Center.



*INFO-OP Community Resource Directory is a comprehensive guide that contains 72 organizations that offer a wide range of human services in Schenectady County. SCAP is proud to present them in a directory that is structured to help you find the resources that best meets your needs. For each agency, the address, telephone, fax, email, web address, description of service, and areas served are provided where available.*

**Access-VR**

Albany Stratton VA Medical Center  
Alliance for Positive Health  
Alpha Pregnancy Center  
Altamont Program  
Animal Protective Foundation  
Belvedere Addictions Center (BAC)  
Belvedere Health Services  
Bethesda House of Schenectady, Inc.  
Better Neighborhoods, Inc.  
Birthright of Schenectady, Inc.  
Boys & Girls Clubs of Schenectady  
Capital District Center for Independence  
Capital District Child Care Council  
Capital District Educational Opportunity Center  
Capital Job Development Group  
Capital Region BOCES  
Capital Region Workforce Investment Board  
Care Central  
Catholic Charities  
The Center for Community Justice  
The Chamber of Schenectady County  
Child Guidance Center  
City Mission of Schenectady  
Community Fathers, Inc.  
Concepts of Independent Choices, Inc.  
Conifer Park  
Damien Center (SICM)  
DePaul Housing  
Ellis Medicine  
First United Methodist  
Girls Inc.  
GuildCare Adult Day Health Care  
Healthy Schenectady Families Home Visiting Program  
Hometown Health Centers  
Legal Aid Society of Northeastern New York, Inc.

**Mohawk Opportunities**

National Grid  
New Choices Recovery Center  
NYS EPIC Program  
Northeast Parent & Child Society  
Northeastern Association of the Blind at Albany  
Occupational and Environmental Health Center  
Parsons Child and Family Center  
Patty's Place  
Planned Parenthood Mohawk Hudson, Inc.  
The Pride Center of the Capital Region  
Project Safe Point  
Ridge Health Services, Inc.  
Safe Inc. of Schenectady  
St. Luke's Food Pantry  
St. Mary's Healthcare  
St. Peter's Addiction Recovery Center (SPARC)  
Salvation Army  
Schenectady ARC  
Schenectady Community Action Program (SCAP)  
Schenectady County Career Center  
Schenectady County Community College  
Schenectady County Office of Children & Family Services  
Schenectady County Public Defender's Office  
Schenectady Inner City Ministry (SICM)  
Schenectady Municipal Housing Authority (SMHA)  
Sexual Assault Services of Planned Parenthood  
Soldier On  
Sunnyview Hospital & Rehab Center  
SUNY College and Career Counseling Center at SCCC  
Things of My Very Own, Inc.  
Union College Kenny Community Center  
Visiting Nurse Association of Albany Home Care  
Washington Irving  
Whitney Young  
YWCA NorthEastern NY

## Addiction

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## Baby Supplies

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Things of My Very Own, Inc. ....	12

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## Business Services

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## Child Care

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Parsons Child and Family Center .....	8
Schenectady Community Action Program (SCAP) .....	10
Schenectady County Office of Children & Family Services .....	11
YWCA NorthEastern NY .....	12

## Children (Birth-12 yrs.)

Boys & Girls Clubs of Schenectady .....	2
Capital District Child Care Council .....	2
Child Guidance Center Northeast Parent & Child Society .....	4
Concepts of Independent Choices, Inc. ....	5
Ellis Medicine .....	5

Ellis Medicine - Child & Adolescent Treatment Services .....	5
Healthy Schenectady Families Home Visiting Program .....	6
Hometown Health Centers .....	7
Northeastern Association of the Blind at Albany .....	7
Parsons Child and Family Center .....	8
Schenectady Community Action Program (SCAP) .....	10
Schenectady County Office of Children & Family Services.....	11
Schenectady Inner City Ministry (SICM) .....	11
Things of My Very Own, Inc. ....	12
Union College Kenny Community Center .....	12

## Clothing

Bethesda House of Schenectady, Inc. ....	2
Catholic Charities .....	3
City Mission of Schenectady.....	4
Schenectady Community Action Program (SCAP).....	10
Things of My Very Own, Inc. ....	12
YWCA NorthEastern NY .....	12

## Crisis Intervention

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Boys & Girls Clubs of Schenectady .....	2
Capital Region BOCES .....	3
Catholic Charities .....	3
Community Fathers, Inc. ....	5
National Grid .....	7
Parsons Child and Family Center .....	8
The Pride Center of the Capital Region .....	8
Safe Inc. of Schenectady .....	9
Schenectady Community Action Program (SCAP) .....	10
Sexual Assault Support Services of Planned Parenthood .....	11
Things of My Very Own, Inc. ....	12
YWCA NorthEastern NY .....	12

## Dental Health

Ellis Medicine .....	5
Hometown Health Centers .....	7
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GuildCare Adult Day Health Care .....	6

Legal Aid Society of Northeastern New York, Inc. ....	7
National Grid .....	7
Northeastern Association of the Blind at Albany .....	7
Schenectady ARC .....	10
Visiting Nurse Association of Albany Home Care .....	12

**Domestic Violence**

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Community Fathers, Inc. ....	5
Legal Aid Society of Northeastern New York, Inc. ....	7
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Patty’s Place .....	8
YWCA NorthEastern NY .....	12

**Education**

Boys & Girls Clubs of Schenectady .....	2
Capital District Child Care Council .....	2
Capital District Educational Opportunity Center .....	3
Capital Region BOCES .....	3
City Mission of Schenectady .....	4
Girls Inc. ....	6
Northeast Parent & Child Society .....	7
Parsons Child and Family Center .....	8
Safe Inc. of Schenectady .....	9
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Schenectady County Community College (SCCC) .....	10
SCCC Office of Workforce Development .....	10
SUNY College and Career Counseling Center at SCCC .....	12
Union College Kenny Community Center .....	11
Washington Irving .....	12

**Energy Assistance**

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Capital District Center for Independence .....	2
Care Central .....	3
Catholic Charities .....	3
National Grid .....	7
Schenectady Community Action Program (SCAP) .....	10

**Family Planning (Birth Control/Contraception)**

Girls Inc. ....	6
Hometown Health Centers .....	7
Planned Parenthood Mohawk Hudson, Inc. ....	8

**Food**

Bethesda House of Schenectady, Inc. ....	2
Boys & Girls Clubs of Schenectady .....	2

Capital District Center for Independence .....	2
Catholic Charities .....	3, 4
City Mission of Schenectady .....	4
First United Methodist .....	6
Safe Inc. of Schenectady .....	9
St. Luke’s Food Pantry .....	9
Salvation Army .....	9
Schenectady Community Action Program (SCAP) .....	10
Schenectady Inner City Ministry (SICM) .....	11
Things of My Very Own, Inc. ....	12

**Health**

Albany Stratton VA Medical Center .....	1
Alliance for Positive Health .....	1
Belvedere Health Services .....	1
Boys & Girls Clubs of Schenectady .....	2
Capital District Center for Independence .....	2
Care Central .....	3
Catholic Charities .....	3, 4
City Mission of Schenectady .....	4
Concepts of Independent Choices, Inc. ....	5
Damien Center (SICM) .....	5
Ellis Medicine .....	5
Ellis Medicine - Asthma Care .....	5
Ellis Medicine - Diabetes Care .....	6
Ellis Medicine - Sleep Disorders Center .....	6
Girls Inc. ....	6
GuildCare Adult Day Health Care .....	6
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Hometown Health Centers .....	7
Northeastern Association of the Blind at Albany .....	7
Occupational and Environmental Health Center .....	8
Planned Parenthood Mohawk Hudson, Inc. ....	8
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Whitney Young .....	12
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Capital District Center for Independence .....	2
Catholic Charities .....	3, 4

Concepts of Independent Choices, Inc. ....	5
Hometown Health Centers .....	7
The Pride Center of the Capital Region .....	8
Schenectady Community Action Program (SCAP) .....	10

**HIV/Aids**

Alliance for Positive Health .....	1
Altamont Program .....	1
Bethesda House of Schenectady, Inc. ....	2
Catholic Charities .....	3
Damien Center (SICM) .....	5
Girls Inc. ....	6
Mohawk Opportunities .....	7
The Pride Center of the Capital Region .....	8
Project Safe Point .....	9
Schenectady Inner City Ministry (SICM).....	11

**Homelessness**

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Capital District Center for Independence .....	2
Care Central .....	3
Catholic Charities .....	3
City Mission of Schenectady .....	4
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Mohawk Opportunities .....	7
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New Choices Recovery Center .....	7
Safe Inc. of Schenectady .....	9
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Schenectady Community Action Program (SCAP) .....	10
Schenectady Municipal Housing Authority (SMHA) .....	11
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**Housing**

Bethesda House of Schenectady, Inc. ....	2
Better Neighborhoods, Inc. (BNI).....	2
Capital District Center for Independence .....	2
Care Central .....	3
Catholic Charities .....	3
City Mission of Schenectady .....	4
DePaul Housing Management .....	5
Legal Aid Society of Northeastern New York, Inc. ....	7
Mohawk Opportunities .....	7
National Grid .....	7

New Choices Recovery Center .....	7
Safe Inc. of Schenectady .....	9
Schenectady Community Action Program (SCAP).....	10
Schenectady Municipal Housing Authority (SMHA) .....	11
Soldier On .....	11
YWCA NorthEastern NY .....	12

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Catholic Charities .....	3
Legal Aid Society of Northeastern New York, Inc. ....	7

**Legal Assistance**

Bethesda House of Schenectady, Inc. ....	2
Community Fathers, Inc. ....	5
Legal Aid Society of Northeastern New York, Inc. ....	7
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Damien Center (SICM) .....	5
Girls Inc. ....	6
Planned Parenthood Mohawk Hudson, Inc. ....	8
The Pride Center of the Capital Region .....	8
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**Mental Health/Counseling**

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Child Guidance Center Northeast Parent & Child Society .....	4
Ellis Medicine .....	5
Ellis Medicine - Child & Adolescent Treatment Services .....	5
Mohawk Opportunities .....	7
New Choices Recovery Center .....	7
Northeast Parent & Child Society .....	7
Parsons Child and Family Center .....	8
The Pride Center of the Capital Region .....	8
Safe Inc. of Schenectady .....	9

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Boys & Girls Clubs of Schenectady .....	2
Capital District Child Care Council .....	2
Catholic Charities .....	3, 4
Ellis Medicine .....	5
Girls Inc. ....	6
Schenectady Inner City Ministry (SICM) .....	11



## Parent Education

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## Parole/Re-Entry Services

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Capital District Center for Independence ..... 2  
Care Central ..... 3  
Catholic Charities ..... 3  
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Community Fathers, Inc. .... 5  
Parsons Child and Family Center ..... 8  
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## Peer Counseling

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Healthy Schenectady Families Home Visiting Program ..... 6

## Personal Hygiene

First United Methodist ..... 6

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Birthright of Schenectady, Inc. .... 2  
Ellis Medicine ..... 5  
Healthy Schenectady Families Home Visiting Program ..... 6  
Hometown Health Centers ..... 7

## Rape/Sexual Assault

Planned Parenthood Mohawk Hudson, Inc. .... 8  
Sexual Assault Support Services of Planned Parenthood ..... 11

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Capital District Center for Independence ..... 2  
Catholic Charities - Senior and Caregiver Support Services ..... 4  
Concepts of Independent Choices, Inc. .... 5  
DePaul Housing Management ..... 5  
GuildCare Adult Day Health Care ..... 6  
Hometown Health Centers ..... 7  
National Grid ..... 7  
NYS EPIC Program ..... 8  
Northeastern Association of the Blind at Albany ..... 7  
The Pride Center of the Capital Region ..... 8  
Visiting Nurse Association of Albany Home Care ..... 12

## Test Assessing Secondary Completion (TASC™)

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## Transportation

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## Unemployment Benefits

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Altamont Program ..... 1  
Bethesda House of Schenectady, Inc. .... 2  
Capital District Center for Independence ..... 2  
Care Central ..... 3  
Chamber of Schenectady County ..... 4  
Concepts of Independent Choices, Inc. .... 5  
National Grid ..... 7  
SCCC Office of Workforce Development ..... 10  
Soldier On ..... 11

## Youth (13-18 yrs.)

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Capital District Center for Independence ..... 2  
Capital Region BOCES ..... 3  
Child Guidance Center-Northeast Parent & Child Society ..... 4  
Concepts of Independent Choices, Inc. .... 5  
Ellis Medicine - Child & Adolescent Treatment Services ..... 5  
Girls Inc. .... 6  
Healthy Schenectady Families Home Visiting Program ..... 6  
Hometown Health Centers ..... 7  
Northeastern Association of the Blind at Albany ..... 7  
Northeast Parent & Child Society ..... 7  
Parsons Child and Family Center ..... 8  
The Pride Center of the Capital Region ..... 8  
Safe Inc. of Schenectady ..... 9  
Schenectady County Office of Children & Family Services .... 11  
Things of My Very Own, Inc. .... 12  
Union College Kenny Community Center ..... 12

## Women

Bethesda House of Schenectady, Inc. .... 2  
City Mission of Schenectady ..... 4  
Concepts of Independent Choices, Inc. .... 5  
Healthy Schenectady Families Home Visiting Program ..... 6  
Hometown Health Centers ..... 7  
Patty's Place ..... 8  
The Pride Center of the Capital Region ..... 8  
Safe Inc. of Schenectady ..... 9  
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**Workers Compensation**

Occupational and Environmental Health Center ..... 8

**Workforce Development**

Access-VR ..... 1  
Altamont Program ..... 1  
Capital District Child Care Council ..... 2  
Capital District Educational Opportunity Center ..... 3  
Capital Job Development Group ..... 3  
Capital Region Workforce Investment Board ..... 3  
Chamber of Schenectady County ..... 4  
City Mission of Schenectady ..... 4  
Northeast Parent and Child Society ..... 7  
Northeastern Association of the Blind at Albany ..... 7  
Parsons Child and Family Center ..... 8

Safe Inc. of Schenectady .....9  
Schenectady ARC ..... 10  
Schenectady Community Action Center (SCAP) ..... 10  
Schenectady County Career Center ..... 10  
SCCC Office of Workforce Development ..... 10  
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## -A-

### ACCESS-VR

80 Wolf Road, Suite 200, Second Floor • Albany, NY 12205  
(518) 473-8097 or (800) 272-5448

**Website:** <http://www.acces.nysed.gov/vr>

**Description of Service:** Adult Career and Continuing Education Services-Vocational Rehabilitation (ACCES-VR) offers access to a full range of employment and independent living services that may be needed by persons with disabilities through their lives.

**Area(s) Served:** Schenectady, Surrounding Counties

**Category of Services:** Disability, Workforce Development

### Albany Stratton VA Medical Center

113 Holland Avenue • Albany, NY 12208  
(518) 626-5000 | 800-223-4810

**Website:** [www.albany.va.gov](http://www.albany.va.gov)

**Description of Service:** Veterans can access primary care, specialized services, services for women, lab & radiology services.

**Area(s) Served:** Capital Region, Schenectady

**Category of Services:** Health; Veterans

### Alliance for Positive Health

927 Broadway • Albany, NY 12207  
(518) 434-4686

**Website:** <http://www.aidsCouncil.org>

**Description of Service:** Care coordination for people with chronic diseases including HIV/AIDS, diabetes, hypertension, heart disease, obesity, serious mental illness and asthma.

**Area(s) Served:** All Counties

**Category of Services:** Health; HIV/AIDS

### Alpha Pregnancy Care Center

967 Albany Street • Schenectady, NY 12307  
(518) 688-2677

**Website:** [www.alphacare.org/Schenectady.html](http://www.alphacare.org/Schenectady.html)

**Description of Service:** Confidential pregnancy counseling, information and referrals.

**Area(s) Served:** Amsterdam, Clifton Park, Cohoes, Schenectady

**Category of Services:** Baby Supplies, Pregnancy

### Altamont Program

428 Duane Ave • Schenectady, NY 12304  
(518) 377-2448

**Website:** <http://pyhit.com>

**Description of Service:** Operates educational and vocational programs, provides job placement and housing services, and manages properties affiliated with Father Young's programs.

**Area(s) Served:** Schenectady, Surrounding Counties

**Category of Services:** HIV/AIDS, Parole Re-Entry Services, Veterans, Workforce Development

### Animal Protective Foundation

53 Maple Avenue • Scotia, NY 12302  
(518) 374-3944 • [info@animalprotective.org](mailto:info@animalprotective.org)

**Website:** [www.animalprotective.org](http://www.animalprotective.org)

**Description of Service:** Full service humane society providing animal sheltering, adoption, low-cost spay/neuter and more.

**Area(s) Served:** Capital Region, Schenectady

**Other:** Animal Support Services

**Category of Services:** Animal Support Services

## -B-

### Belvedere Addictions Center (BAC)

1 Van Tromp St. • Albany, NY 12207  
(518) 694-9400 • [info@belvederservices.com](mailto:info@belvederservices.com)

**Website:** [www.belvedereaddictionscenter.com](http://www.belvedereaddictionscenter.com)

**Description of Service:** Provides treatment services for individuals experiencing problems with alcohol and drug use/abuse. Offers specialized treatment services for individuals with cognitive and behavioral challenges.

**Area(s) Served:** Albany, Columbia, Rensselaer, Schenectady

**Category of Services:** Addiction

### Belvedere Health Services

1 Van Tromp • Albany, NY 12207  
(518) 694-9400

**Website:** [www.belvedere-homecare.com](http://www.belvedere-homecare.com)

**Description of Service:** Support for all aspects of a person's life, including traditional home care services such as home health aides and nurses.

**Area(s) Served:** Albany, Columbia, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren  
**Category of Services:** Health, Senior

### **Bethesda House of Schenectady, Inc.**

834 State Street • Schenectady, NY 12307  
(518) 374-7873

**Website:** [www.bethesdahouseschenectady.org](http://www.bethesdahouseschenectady.org)

**Description of Service:** An interfaith ministry to Schenectady County's homeless and economically disadvantaged people.

**Area(s) Served:** Schenectady

**Other:** Late Lunch/Early Supper M-F, 3:00 pm; Food Pantry Open last two Tuesdays of each month 9:30-11:30 AM, 1:00-3:00 PM.

**Category of Services:** Addiction, Clothing, Crisis Intervention, Energy Assistance, Food, Health Insurance, HIV/AIDS, Homelessness, Housing, Legal Assistance, Nutrition, Veteran/Military, Women

### **Better Neighborhoods, Inc. (BNI)**

986 Albany Street • Schenectady, NY 12307  
(518) 372-6469

**Website:** [www.better-neighborhoods.org](http://www.better-neighborhoods.org)

**Description of Service:** Provides affordable housing opportunities for families, which includes development/rehabilitation of affordable housing and counseling for first time home buyers and families in mortgage foreclosure.

**Area(s) Served:** Schenectady

**Category of Services:** Housing

### **Birthright of Schenectady, Inc.**

12 Jay Street, Suite 1 • Schenectady, NY 12305  
(518) 370-1532

**Website:** [www.birthright.org](http://www.birthright.org)

**Description of Service:** Provides a variety of services and also referrals for several more. They offer friendship, free pregnancy tests, love, hope and support, so that you can make a realistic plan for the future.

**Area(s) Served:** Schenectady

**Category of Services:** Baby Supplies, Pregnancy

### **Boys & Girls Clubs of Schenectady**

400 Craig Street • Schenectady, NY 12307  
(518) 374-4714 • [sbargy@bgcschenectady.com](mailto:sbargy@bgcschenectady.com)

**Website:** [www.bgcschenectady.org](http://www.bgcschenectady.org)

**Description of Service:** BGCS promotes academic enrichment, healthy lifestyles, and character & leadership development. Comprehensive Youth Development for ages 6 -18 years old.

**Area(s) Served:** Schenectady

**Category of Services:** Children (Birth-12 yrs.), Crisis Intervention, Education, Food, Health, Nutrition, Youth (13-18 yrs.)



### **Capital District Center for Independence Schenectady Office**

Schenectady City Hall, Room 2 • Schenectady, NY 12305  
(518) 459-6422 • [info@cdciweb.com](mailto:info@cdciweb.com)

**Facebook:** [www.facebook.com/HLPALLDAY](https://www.facebook.com/HLPALLDAY)

**Description of Service:** The Capital District Center for Independence provides peer counseling, information and referrals on housing and accessibility, employment, SNAP, TA, Medicaid, and Social Security benefits to disabled consumers by staff who also have disabilities.

**Area(s) Served:** Albany, Schenectady

**Category of Services:** Disability, Energy Assistance, Food, Health, Health Insurance, Homelessness, Housing, Immigrants/Refugees, Parolee/Re-Entry, Peer Counseling, Senior, Veteran/Military, Youth (13-18 yrs.)

### **Capital District Child Care Council**

91 Broadway • Menands, NY 12204  
(518) 426-7181 • [thowland@cdcccc.org](mailto:thowland@cdcccc.org)

**Website:** [www.cdcccc.org](http://www.cdcccc.org)

**Description of Service:** A non-profit organization serving parents, employers, and child care providers in selected counties in NYS. The Council is a resource and referral agency, providing resources to the community by improving the availability and quality of child care.

**Area(s) Served:** Albany, Montgomery, Rensselaer, Saratoga, Schenectady

**Category of Services:** Child Care, Children (Birth – 12 yrs.), Education, Nutrition, Workforce Development

### Capital District Educational Opportunity Center

431 River Street • Troy, NY 12180

(518) 273-1900

**Website:** [www.hvcc.edu/eoc](http://www.hvcc.edu/eoc)

**Description of Service:** Free educational and vocational training for qualified individuals. Students are welcome from all counties as long as they meet eligibility and have transportation.

**Area(s) Served:** Albany, Rensselaer, Saratoga, Schenectady

**Category of Services:** Education, Workforce Development

### Capital Job Development Group

PO Box 1347 • Schenectady, NY 12301

(518) 290-0814 • [jonesp714@gmail.com](mailto:jonesp714@gmail.com)

**Website:** [www.cjdg.org](http://www.cjdg.org) or [www.capitaljobdevelopmentgroup.org](http://www.capitaljobdevelopmentgroup.org)

**Description of Service:** Organize Schenectady and Saratoga Job Fairs with resume' critique, seminars, and speed-networking sessions (Schenectady only), with over 30 employers. Job fairs are held every spring and fall.

**Area(s) Served:** Capital Region

**Category of Services:** Workforce Development

### Capital Region BOCES

900 Watervilet-Shaker Road • Albany, NY 12205

**Website:** [www.capregboces.org](http://www.capregboces.org)

**Description of Service:** Adult career training, High School Equivalency Classes (call 862-4707), substance abuse prevention and intervention services (call 464-3944).

**Area(s) Served:** Capital Region

**Category of Services:** Addiction, Crisis Intervention, Education, Youth (13 – 18 yrs.)

### Capital Region Workforce Investment Board

175 Central Avenue • Albany, NY 12206

(518) 462-7600 • [wib@capreg.org](mailto:wib@capreg.org)

**Website:** [www.capreg.org](http://www.capreg.org)

**Description of Service:** Oversight of the federal Workforce Investment Act and three Career Centers.

**Area(s) Served:** Albany, Rensselaer, Schenectady

**Category of Services:** Workforce Development

### Care Central

Ellis Health Center

600 McClellan Street • Schenectady, NY 12304

(855) 204-0888

**Website:** [www.carecentral.org](http://www.carecentral.org)

**Description of Service:** Care Central offers clients a single contact for healthcare and community service needs.

**Area(s) Served:** Saratoga, Schenectady

**Category of Services:** Energy Assistance, Health, Homelessness, Housing, Mental Health/Counseling, Parolee/Re-Entry, Veteran/Military

### Catholic Charities

100 Slingerland Street • Albany, NY 12202

(518) 449-3581 • [Deliac@ccalbany.org](mailto:Deliac@ccalbany.org)

**Description of Service:** Housing assistance for those with HIV/AIDS, homeless or at risk of homelessness.

**Area(s) Served:** Albany, Rensselaer, Schenectady, and limited services in Fulton and Montgomery

**Category of Services:** Crisis Intervention, Energy Assistance, HIV/AIDS, Homelessness, Housing

### Catholic Charities

520 Hegeman Street • Schenectady, NY 12306

(518) 382-2969 • [elizabeths@ccalbany.org](mailto:elizabeths@ccalbany.org)

**Description of Service:** Case management services for those with HIV/AIDS, no insurance needed.

**Area(s) Served:** Albany, Columbia, Fulton, Greene, Montgomery, Ostego, Rensselaer, Saratoga, Schenectady

**Category of Services:** Addiction, Clothing, Crisis Intervention, Energy Assistance, Food, Health Insurance, Health, HIV/AIDS, Homelessness, Housing, Immigrants/Refugees, Nutrition, Parolee/Re-Entry

### Catholic Charities

520 Hegeman Street • Schenectady, NY 12306

(518) 382-2969 • [elizabeths@ccalbany.org](mailto:elizabeths@ccalbany.org)

**Website:** [www.cccarecoordination.org](http://www.cccarecoordination.org)

**Description of Service:** Assist individuals with medical, social and financial needs in the community with special attention to their healthcare needs.

**Area(s) Served:** Albany, Fulton, Greene, Montgomery, Saratoga, Schenectady

**Category of Services:** Addiction, Crisis Intervention, Energy Assistance, Food, Health, Health Insurance, HIV/AIDS, LGBTQ, Nutrition, Incarceration/Re-Entry

### **Catholic Charities Senior and Caregiver**

#### **Support Services**

1473 Erie Boulevard, 3rd Floor • Schenectady, NY 12305

(518) 372-5667 • [info@cathcharschdy.org](mailto:info@cathcharschdy.org)

**Website:** [www.ccseniorservices.org](http://www.ccseniorservices.org)

**Description of Service:** Offering support for seniors, caregivers, and SNAP assistance for all ages. Senior services for Medicare recipients; Health Insurance counseling; Meals on Wheels; Senior Dining; Adult Day Services; Caregiver Support; and Medical Transportation.

**Area(s) Served:** Schenectady

**Other:** Medical Transportation

**Category of Services:** Food, Health Insurance, Mental Health/Counseling, Nutrition, Senior

### **Catholic Charities Tri-County Services**

1 Park Place • Suite 200 • Albany, NY 12205

(518) 724-1821 • [rjordan@ccalbany.org](mailto:rjordan@ccalbany.org)

**Website:** [www.ccrca.org](http://www.ccrca.org)

**Description of Service:** The Wheels and Ways to Work Program provides a low-interest car loan for employed individuals.

**Area(s) Served:** Albany, Rensselaer, Schenectady

**Category of Services:** Transportation

### **The Center for Community Justice**

144 Barrett Street • Schenectady, NY 12305

(518) 346-1281

**Website:** <http://www.theccj.org>

**Description of Service:** Offers re-entry programs, Community Accountability Board, Restorative Justice, Restitution, CASA, supervised visitation, and community service.

**Area(s) Served:** Schenectady, Captial District

**Category of Services:** Parolee/Re-Entry Services

### **The Chamber of Schenectady County**

306 State Street • Schenectady, NY 12305

(518) 372-5656 • [info@schenectadychamber.org](mailto:info@schenectadychamber.org)

**Website:** [www.schenectadychamber.org](http://www.schenectadychamber.org)

**Description of Service:** The premier business organization serving Schenectady County.

**Area(s) Served:** Schenectady

**Category of Services:** Buisness Services, Veteran/Military, Workforce Development

### **Child Guidance Center –**

#### **Northeast Parent & Child Society**

530 Franklin Street • Schenectady, NY 12305

(518) 381-8911

**Website:** [www.neparentchild.org/program/child-guidance-center](http://www.neparentchild.org/program/child-guidance-center)

**Description of Service:** Offers children and families help in managing their emotional well-being and assistance in resolving issues that may cause impaired emotional/behavioral functioning and psychiatric difficulties. Services provided include: assessments (Initial, Psychological and Psychiatric), crisis cntervention, health screenings, psychotropic medication therapy, psychotherapy (individual, family and group), and complex care management.

**Area(s) Served:** Schenectady, and surrounding counties

**Category of Services:** Children (birth-12 years), Mental Health/Counseling, Youth (13-18 yrs.)

### **City Mission of Schenectady**

425 Hamilton Street • Schenectady, NY 12305

(518) 346-2275 • [writeus@citymission.com](mailto:writeus@citymission.com)

**Website:** [www.citymission.com](http://www.citymission.com)

**Description of Service:** Helps people gain resources in order to transition from poverty to sustainability.

**Area(s) Served:** Schenectady

**Other:** Call 24 hrs., mens shelter ext. 312, womens shelter (FLC) ext. 324; dinner M-F, 5:45 PM and Sat. 3 PM; bag lunch, Sun. 3-3:30 PM.

**Category of Services:** Clothing, Domestic Violence, Education, Food, Health, Homelessness, Housing, Women, Workforce Development

### Community Fathers, Inc.

120 Emmons Street • Schenectady, NY 12304

(518) 346-7546 • [communityfathersinc@gmail.com](mailto:communityfathersinc@gmail.com)

**Description of Service:** Building communities one father at a time.

Full service program dealing with fathers issues.

**Area(s) Served:** Albany, Schenectady

**Category of Services:** Crisis Intervention, Domestic Violence, Legal Assistance, Parolee/Re-Entry

### Concepts of Independent Choices, Inc.

845 Central Avenue South 3 • Albany, NY 12206

(518) 459-6422 • [rzohn@coiny.org](mailto:rzohn@coiny.org)

**Website:** [www.coiny.org](http://www.coiny.org)

**Description of Service:** Enables Medicaid disabled to live independently and manage their own care at home. In addition, they are contracted with Managed Care Organizations (MCO) and Managed Long Term Care (MLTC).

**Area(s) Served:** Albany, Clinton, Delaware, Fulton, Hamilton, Greene, Montgomery, Saratoga, Schenectady, Schoharie, Warren, Washington

**Category of Services:** Children (Birth-12 yrs.), Disability, Health, Health Insurance, Senior, Veteran/Military, Women, Youth (13-18 yrs.)

### Conifer Park

79 Glenridge Rd • Glenville, NY 12302

(518) 372 - 7031

**Website:** [www.coniferpark.com](http://www.coniferpark.com)

**Description of Service:** Dedicated to assisting individuals and their families experiencing difficulties with alcohol and drug abuse.

Programs include: Adolescent, Inpatient and Outpatient Rehabilitation, Detoxification and Crisis Counseling, and Family Programs.

**Area(s) Served:** Capital District and other counties throughout NY

**Category of Services:** Addiction

-D-

### Damien Center (SICM)

615 Nott Street • Schenectady, NY 12308

(518) 374-0848 • [information@sicm.us](mailto:information@sicm.us)

**Website:** [www.sicm.us](http://www.sicm.us)

**Description of Service:** A resource center for people infected with/affected by HIV/AIDS.

**Area(s) Served:** Schenectady

**Category of Services:** Health, HIV/AIDS, LGBTQ

### DePaul Housing Management

41 North Main Avenue • Albany, NY 12203

(518) 459-0183 • [diohouse@rcda.org](mailto:diohouse@rcda.org)

**Website:** [www.depaulhousing.com](http://www.depaulhousing.com)

**Description of Service:** Affordable, federally subsidized housing for seniors and adults who have mobility impairments.

**Area(s) Served:** Schenectady (2 of their housing communities are in Schenectady)

**Category of Services:** Disability, Homelessness, Housing, Senior

-E-

### Ellis Medicine

1101 Nott Street • Schenectady, NY 12308

(518) 243-4000 • [info@ellismedicine.org](mailto:info@ellismedicine.org)

**Website:** [www.ellismedicine.org](http://www.ellismedicine.org)

**Description of Service:** Ellis is a 438-bed community and teaching healthcare system serving New York's Capital Region.

**Area(s) Served:** Albany, Schenectady

**Category of Services:** Children (Birth-12 yrs.), Dental Health, Health, Mental Health/Counseling, Nutrition, Pregnancy

### Ellis Medicine - Child & Adolescent Treatment Services

624 McClellan Street • Suite 204

Schenectady, NY 12304

(518) 382-2290

**Website:** [www.ellismedicine.org](http://www.ellismedicine.org)

**Description of Service:** Provides a safe environment in which children can access mental health treatment.

**Area(s) Served:** All counties

**Other:** All insurance, for youth ages 4 ½ -18

**Category of Services:** Children (Birth-12 yrs.), Mental Health/Counseling, Youth (13-18 yrs.)

### Ellis Medicine - Asthma Care

600 McClellan Street • Schenectady, NY 12304

(518) 347-5864





**Website:** [www.ellismedicine.org](http://www.ellismedicine.org)

**Description of Service:** Asthma self-management training for children and adults. PCP referral required. Covered by most health insurance plans.

**Area(s) Served:** All counties

**Category of Services:** Health

### Ellis Diabetes Care

600 McClellan Street • Schenectady, NY 12304

(518) 347-5421

**Website:** [www.ellismedicine.org](http://www.ellismedicine.org)

**Description of Service:** Provides comprehensive education and support for adults and children with diabetes or at risk for diabetes.

**Area(s) Served:** Albany, Fulton, Montgomery, Saratoga, Schenectady

**Category of Services:** Health

### Ellis Medicine - Sleep Disorders Center

600 McClellan Street, 4th floor • Schenectady, NY 12304

(518) 347-5337

**Website:** [www.ellismedicine.org](http://www.ellismedicine.org)

**Description of Service:** Diagnosis and treatment of all sleep disorders. American Academy of Sleep Accredited.

**Area(s) Served:** All of the Capital Region Area

**Category of Services:** Health

## -F-

### First United Methodist

603 State Street • Schenectady, NY 12305

(518) 374-4403 • [fumcschenectady@yahoo.com](mailto:fumcschenectady@yahoo.com)

**Website:** [www.fumcschenectady.org](http://www.fumcschenectady.org)

**Description of Service:** On Sundays, except the 1st Sunday of each month, they serve a free community breakfast from 8:30 - 9:30 AM. On the 2nd and 4th Wednesdays of each month, from 1:00 - 2:00 PM, they distribute free soap, toilet tissue and diapers to those in need.

**Area(s) Served:** Schenectady

**Category of Services:** Baby Supplies, Food, Personal Hygiene

## -G-

### Girls Inc.

962 Albany Street • Schenectady, NY 12307

(518) 374 - 9800

**Website:** [www.girlsincapitalregion.org](http://www.girlsincapitalregion.org)

**Description of Service:** Girls Incorporated inspires all girls to be strong, smart and bold. Free after-school programs.

**Area(s) Served:** Schenectady & Albany

**Category of Services:** Education, Family Planning (Birth Control/Contraception), Health, HIV/AIDS, LGBTQ, Nutrition, Youth (13-18 yrs.)

### GuildCare Adult Day Health Care

2 Clara Barton Drive • Albany, NY 12208

(518) 396-3626 • [slezake@lighthouseguild.org](mailto:slezake@lighthouseguild.org)

**Website:** [www.lighthouseguild.org](http://www.lighthouseguild.org)

**Description of Service:** Medical day program for people with health and/or vision impairments; meals and transportation provided.

**Area(s) Served:** Albany, Rensselaer, Schenectady

**Category of Services:** Disability, Health, Senior

## -H-

### Healthy Schenectady Families

#### Home Visiting Program

107 Nott Terrace, Suite 304 • Schenectady, NY 12308

(518) 386-2824

**Website:** [www.schenectadycounty.com](http://www.schenectadycounty.com)

**Description of Service:** Free home visits to pregnant and new families. Information provided to promote healthy births and positive child growth, and development. Learning through play activities also provided.

**Area(s) Served:** Schenectady

**Other:** Pregnancy, birth, breastfeeding and parenting education and support.

**Category of Services:** Breastfeeding, Children (Birth-12 yrs.), Health, Parent Education, Peer Counseling, Pregnancy, Women, Youth (13-18 yrs.)



## Hometown Health Centers

1044 State Street • Schenectady, NY 12307  
(518) 370-1441

**Website:** [www.hometownhealthcenters.org](http://www.hometownhealthcenters.org)

**Description of Service:** A Federally Qualified Health Center providing primary medical care, dental services, obstetrical care, and behavioral healthcare to all ages. STD clinic sponsored through the Schenectady Dept. of Public Health every Tuesday evening.

**Area(s) Served:** Schenectady County and surrounding regions

**Category of Services:** Behavioral Health, Children (Birth-12 yrs.), Dental Health, Family Planning (Birth Control/Contraception), Health, Health Insurance, Pregnancy, Senior, Women, Youth (13-18 yrs.)



## Legal Aid Society of Northeastern New York, Inc.

55 Colvin Street • Albany, NY 12206  
(518) 462-6765

**Website:** [www.lasnny.org](http://www.lasnny.org)

**Description of Service:** Free legal assistance for civil legal problems (no criminal) for low income households. Call to be screened for eligibility Monday - Friday, 9:00 AM - 5:00 PM.

**Area(s) Served:** Schenectady and 15 other counties in Northeastern NY

**Hotline:** (800) 462-2922

**Category of Services:** Disability, Domestic Violence, Homelessness, Housing, Immigrants/Refugees, Legal Assistance, Unemployment Benefits



## Mohawk Opportunities

201 Nott Terrace • Schenectady, NY 12307  
(518) 374 - 8424

**Website:** [www.mohawkopportunities.org](http://www.mohawkopportunities.org)

**Description of Service:** Mohawk Opportunities is committed to helping individuals living with mental illness, HIV/AIDS and those who are homeless achieve stable community living and independence.

**Area(s) Served:** Schenectady

**Category of Services:** HIV/AIDS, Homelessness, Housing, Mental Health/Counseling



## National Grid

1125 Broadway • Schenectady, NY 12204

**Website:** [www.nationalgrid.com](http://www.nationalgrid.com)

**Description of Service:** Consumer advocate for National Grid assisting customers with payment plans and special protections.

**Area(s) Served:** Otsego, Schenectady, Schoharie

**Category of Services:** Crisis Intervention, Disability, Domestic Violence, Energy Assistance, Homelessness, Housing, Senior, Veteran/Military

## New Choices Recovery Center

302 State Street • Schenectady, NY 12305  
(518) 346-4436

**Description of Service:** New Choices Recovery Center sponsors a comprehensive array of programs and services to individuals in recovery from substance abuse and mental health difficulties.

**Area(s) Served:** All Counties

**Category of Services:** Addiction, Homelessness, Housing, Mental Health/Counseling

## Northeast Parent & Child Society, an affiliate of Northern Rivers Family Services

530 Franklin Street • Schenectady, NY 12305  
(518) 346-1284

**Website:** [www.neparentchild.org](http://www.neparentchild.org)

**Description of Service:** Child Welfare Agency, with main office in Schenectady, offering an array of child & family services, including home-based prevention services, parent education, child sexual abuse counseling, residential treatment, therapeutic foster care, special education.

**Area(s) Served:** Multiple Counties, depending on the service

**Category of Services:** Education, Mental Health/Counseling, Workforce Development, Youth (13-18 yrs.)

## Northeastern Association of the Blind at Albany

301 Washington Avenue • Albany, NY 12206  
(518) 463-1211 • [lawyer@naba-vision.org](mailto:lawyer@naba-vision.org)



**Website:** [www.naba-vision.org](http://www.naba-vision.org)

**Description of Service:** Low vision and vision rehabilitation services to help people achieve and maintain independence.

**Area(s) Served:** Albany, Columbia, Fulton, Greene, Montgomery, Rensselaer, So. Saratoga, Schenectady, Schoharie

**Category of Services:** Children (Birth-12 yrs.), Disability, Health, Senior, Workforce Development, Youth (13-18 yrs.)

### NYS EPIC Program

P.O. Box 15018 • Albany, NY 12212

(800) 332-3742 • [nysepicoutreach@magellanhealth.com](mailto:nysepicoutreach@magellanhealth.com)

**Website:** [www.health.ny.gov/health\\_care/epic](http://www.health.ny.gov/health_care/epic)

**Description of Service:** EPIC is a NYS prescription plan administered by the Department of Health. It provides co-pay assistance for covered Medicare Part D prescription drugs. Must be 65 or older, a resident of NYS, and income up to \$75,000 if single or \$100,000 if married. For additional information call the helpline or visit the website.

**Area(s) Served:** Statewide

**Helpline:** (800) 332-3742

**Other:** Helpline: Monday - Friday, 8:30 AM - 5:00 PM

**Category of Services:** Senior



### Occupational and Environmental Health Center

1873 Western Avenue • Guilderland, NY 12203

(518) 690-4420

**Website:** [www.occmgroup.com](http://www.occmgroup.com)

**Description of Service:** OEHC is a clinic dedicated to diagnosing, treating and preventing workplace injuries and illnesses.

**Area(s) Served:** Albany, Columbia, Greene, Rensselaer, Saratoga, Schenectady, Warren, Washington

**Category of Services:** Health, Workers Compensation



### Parsons Child and Family Center,

#### An affiliate of Northern Rivers Family Services

108 Erie Boulevard • Schenectady, NY12305

(518) 431-1631

**Website:** [www.parsonscenter.org](http://www.parsonscenter.org)

**Description of Service:** Child Welfare/Mental Health Agency serving children and families in the community, including: home-based prevention services, Early Head Start, daycare, prevocational training, residential treatment, foster care, special ed, mobile crisis, multiple levels of care coordination and family & peer support.

**Area(s) Served:** Multiple counties depending upon the service

**Category of Services:** Child Care, Children (Birth – 12 yrs.), Crisis Intervention, Education, Mental Health/Counseling, Parolee/Re-Entry, Workforce Development, Youth (13 – 18 yrs.)

### Patty's Place

(518) 723-0232

**Description of Service:** A drop-in center for women who engage in sex work. They provide for immediate needs to help women be safer in their current lives, and referrals and support to make it more possible for them to improve their lives in the long run.

**Area(s) Served:** Schenectady

**Category of Services:** Domestic Violence; Women

### Planned Parenthood Mohawk Hudson, Inc.

1040 State Street • Schenectady, NY 12307

(518) 374-5353

**Website:** <http://www.plannedparenthood.org/ppmh>

**Area(s) Served:** Fulton, Montgomery, Oneida, Saratoga, Schenectady, Schoharie, Warren

**Hotline:** Sexual Assault Support Services : (518) 346-2266

**Category of Services:** Family Planning (Birth Control/Contraception), Health, LGBTQ, Rape/Sexual Assault

### The Pride Center of the Capital Region

332 Hudson Avenue • Albany, NY 12210

(518) 462-6138 • [info@capitalpridecenter.org](mailto:info@capitalpridecenter.org)

**Website:** [www.capitalpridecenter.org](http://www.capitalpridecenter.org)

**Description of Service:** Promotes the well being of all gay, lesbian, bisexual, transgender & queer identified people and those affected by discrimination based on gender identity and expression.

**Area(s) Served:** Albany, Columbia, Fulton, Greene, Montgomery, Rensselaer, Saratoga, Schenectady, Warren, Washington

**Category of Services:** Crisis Intervention, Health, Health Insurance, HIV/AIDS, LGBTQ, Mental Health/ Counseling, Senior, Women, Youth (13-18 yrs.)



### Project Safe Point

100 Slingerland Street • Albany, NY 12202  
(518) 449-3581 ext. 130 • [Josephhf@caldalbany.org](mailto:Josephhf@caldalbany.org)  
Website: [www.CCaldalbany.org](http://www.CCaldalbany.org)

**Description of Service:** An HIV/Hepatitis C Prevention program providing harm reduction services to the greater Capital Region. Services include syringe exchange, HIV/Hepatitis C testing, treatment referrals and opiate overdose prevention training.

**Area(s) Served:** Greater Capital Region  
**Category of Services:** Addiction, HIV/AIDS



### Ridge Health Services, Inc.

214 State Street • Schenectady, NY 12305  
(518) 372-8178 • [info@arcschenectady.org](mailto:info@arcschenectady.org)  
Website: [www.arcschenectady.org](http://www.arcschenectady.org)

**Description of Service:** Provides Primary Medical, Psychiatry and Podiatry services.

**Area(s) Served:** Capital Region  
**Category of Services:** Health



### Safe Inc. of Schenectady

1344 Albany Street • Schenectady, NY 12304  
(518) 374-0166 • [safeinc@nycap.rr.com](mailto:safeinc@nycap.rr.com)  
Website: [www.safeincofschenectady.org](http://www.safeincofschenectady.org)

**Description of Service:** Emergency shelter for ages 16-20; outpatient treatment/referral program for ages 12-35

**Area(s) Served:** Capital Region  
**Other:** Emergency shelter (518) 374-5178, operates 24 hours a day, 7 days a week, 365 days per year  
**Category of Services:** Crisis Intervention, Education, Food, Homelessness, Housing, Mental Health/Counseling, Women, Workforce Development, Youth (13-18 yrs.)

### St. Luke's Food Pantry

1243 State Street • Schenectady, NY 12304  
(518) 347-1385  
Website: [www.old.stlukesschenectady.org](http://www.old.stlukesschenectady.org)

**Description of Service:** Emergency Food Pantry

**Area(s) Served:** Schenectady

**Other:** Must make appointment by calling by 11:00 a.m. that day

**Category of Services:** Food

### St. Mary's Healthcare

427 Guy Park Avenue • Amsterdam, NY 12010  
(518) 842-1900  
Website: [www.sphcs.org/addictionrecoveryparc](http://www.sphcs.org/addictionrecoveryparc)

**Description of Service:** A comprehensive program for the detoxification, counseling and education for those suffering from addictive disease.

**Area(s) Served:** Schenectady, Fulton, Montgomery  
**Category of Services:** Addiction

### St. Peter's Addiction Recovery Center (SPARC)

Detoxification Services - (518) 525-1303  
Inpatient Rehabilitation - (518) 452-6700

Website: [www.sphcs.org/addictionrecoveryparc](http://www.sphcs.org/addictionrecoveryparc)

**Description of Service:** St. Peter's Addiction Recovery Center (SPARC) offers individuals and families a comprehensive range of care and services for people affected by drug or alcohol abuse. Anyone aged 18 years or older, who are struggling with alcoholism or chemical dependency, may receive help at SPARC's detox, inpatient and outpatient locations. Those younger than age 18 may access treatment at SPARC's outpatient adolescent locations.

**Area(s) Served:** Capital Region  
**Category of Services:** Addiction

### Salvation Army

222 Lafayette Street • Schenectady, NY 12305  
(518) 346-0222

**Website:**

<http://empire.salvationarmy.org//empireny/schenectady>

**Description of Service:** Breakfast and lunch program, food pantry, 21-bed shelter for women and children. Food pantry hours: T-Th 9:30 -11:30 am; Hot Meals M-F 7:30-8:30 a.m. & 12:00-1:00 pm

**Area(s) Served:** Schenectady  
**Category of Services:** Food, Homelessness

## Schenectady ARC

214 State Street • Schenectady, NY 12305  
(518) 372-1160 • [info@arcschenectady.org](mailto:info@arcschenectady.org)

**Website:** [www.arcschenectady.org](http://www.arcschenectady.org)

**Description of Service:** Provides programs and services for people with developmental disabilities through a person-centered approach to care.

**Area(s) Served:** Capital Region

**Category of Services:** Disability, Workforce Development

## Schenectady Community Action Program (SCAP) Early Learning Centers

100 Bigelow Avenue • Schenectady, NY 12304  
(518) 377-8539 • [scapgen@scapny.org](mailto:scapgen@scapny.org)

**Website:** [www.scapny.org](http://www.scapny.org)

**Description of Service:** Comprehensive early learning and child care programs for children from birth to kindergarten.

**Area(s) Served:** Schenectady

**Category of Services:** Child Care, Children (Birth-12 yrs.), Education

## Schenectady Community Action Program (SCAP) Employment Services

913 Albany Street • Schenectady, NY 12307  
(518) 374-9181 • [scapgen@scapny.org](mailto:scapgen@scapny.org)

**Website:** [www.scapny.org](http://www.scapny.org)

**Description of Service:** A wide array of programming and individualized employment services: assessment; career readiness services; training pathways; skills training opportunities; job search and retention; counseling and case management.

**Area(s) Served:** Schenectady and surrounding counties

**Category of Services:** Education, Workforce Development

## Schenectady Community Action Program (SCAP) Housing and Community Services

913 Albany Street • Schenectady, NY 12307  
(518) 374-9181 • [scapgen@scapny.org](mailto:scapgen@scapny.org)

**Website:** [www.scapny.org](http://www.scapny.org)

**Description of Service:** Access to emergency housing, food, clothing, household furnishings and other resources; assistance with applications for public assistance, SNAP, HEAP and SSI/SSDI; Volunteer Income Tax Assistance (VITA); mediate disputes

between landlord and tenant; advocacy with DSS and National Grid; crisis counseling, transitional and permanent housing, therapeutic counseling; and case management.

**Area(s) Served:** Schenectady

**Category of Services:** Clothing, Crisis Intervention, Energy Assistance, Food, Health Insurance, Homelessness, Housing

## Schenectady County Career Center

797 Broadway • Schenectady, NY 12305  
(518) 344-2737

**Description of Service:** Assist customers with their job search. Resources include: computers, fax, phone, internet, workshops, job boards, occasional hiring events.

**Area(s) Served:** Schenectady

**Category of Services:** Workforce Development

## Schenectady County Community College (SCCC)

78 Washington Avenue • Schenectady, NY 12305  
(518) 381-1366 • [admissions@sunysccc.edu](mailto:admissions@sunysccc.edu)

**Website:** [www.sunysccc.edu](http://www.sunysccc.edu)

**Description of Service:** Provides quality, comprehensive education, careers, training and workforce development to a diverse population in a student-centered environment. SCCC is committed to accessible and affordable education.

**Area(s) Served:** The NYS Capital Region and beyond

**Category of Services:** Education

## SCCC Office of Workforce Development

78 Washington Avenue • Schenectady, NY 12305  
(518) 381-1314

**Website:** [www.sunysccc.edu](http://www.sunysccc.edu)

**Description of Service:** Offering training and education for employers, employees and individuals seeking a marketable skill to help them enter or reenter the workforce.

**Area(s) Served:** The NYS Capital Region and beyond

**Category of Services:** Education, Veteran/Military, Workforce Development



## Schenectady County Office of Children & Family Services

106 Erie Boulevard • Schenectady, NY 12305  
(518) 388-4736

**Website:**

<http://www.schenectadycounty.com/FullStory.aspx?m=339&amid=974>

**Description of Service:** Serves families with children ages 0-18. Investigates allegations of abuse and neglect. Provides foster care prevention services to families.

**Area(s) Served:** Schenectady

**Hotline:** NYS Central Registry -800-342-3720

**Category of Services:** Child Care, Children (Birth-12 yrs.), Youth (13-18 yrs.)

## Schenectady County Public Defender's Office

519 State Street • Schenectady, NY 12305  
(518) 386-2266

**Description of Service:** The Public Defender's Office represents indigent clients in every court in Schenectady County.

**Area(s) Served:** Schenectady

**Category of Services:** Legal Assistance

## Schenectady Inner City Ministry (SICM)

1055 Wendell Avenue • Schenectady, NY 12308  
(518) 374-2683 • [information@sicm.us](mailto:information@sicm.us)

**Website:** [www.sicm.us](http://www.sicm.us)

**Description of Service:** Operates the largest emergency food organization in Schenectady County and a summer lunch program providing free and nutritious lunches for Schenectady youth.

**Area(s) Served:** Schenectady

**Other:** Emergency Food Pantry – 839 Albany Street: Open M-W-Th-F, 9:00 -11:30 a.m.; mass distribution the last Thursday of each month 8:30 -11:30 a.m.

**Category of Services:** Baby Supplies, Children (Birth-12 yrs.), Food, Health, HIV/Aids, LGBTQ, Nutrition

## Schenectady Municipal Housing Authority (SMHA)

375 Broadway • Schenectady, NY 12305  
(518) 386-7000 • [info@smha1.org](mailto:info@smha1.org)

**Website:** [www.smha1.org](http://www.smha1.org)

**Description of Service:** SMHA administers a Section Housing Choice Voucher program and a Public Housing Program

**Area(s) Served:** City of Schenectady

**Category of Services:** Homelessness, Housing

## Sexual Assault Support Services of Planned Parenthood

1040 State Street • Schenectady, NY 12307  
(518) 374-5353

**Website:** [www.PPMHChoices.org](http://www.PPMHChoices.org)

**Description of Service:** Free and confidential counseling and advocacy to all victims of sexual violence/rape.

**Area(s) Served:** Fulton, Montgomery, Schenectady, Schoharie, Warren

**Hotline:** (518) 346-2266 Rape Crisis/Sexual Assault - 24-hour, free and confidential

**Category of Services:** Crisis Intervention, Rape /Sexual Assault

## Soldier On

(866) 406-8449

**Website:** [www.wesolideron.org](http://www.wesolideron.org)

**Description of Service:** Case management and financial assistance for Schenectady County and surrounding counties. Must be military veteran who is homeless or in the process of eviction. Call (866) 406-8449 for an intake.

**Area(s) Served:** 36 Counties in NY, including Schenectady and surrounding counties

**Hotline:** (866) 406-8449

**Category of Services:** Homelessness, Housing, Parolee/Re-Entry, Veteran/Military, Workforce Development

## Sunnyview Rehabilitation Hospital

1270 Belmont Avenue • Schenectady, NY 12308  
(518) 382-4500 • [Patricia.Desbiens@sphp.com](mailto:Patricia.Desbiens@sphp.com)

**Website:** [www.expertsinrehab.com](http://www.expertsinrehab.com)

**Description of Service:** A hospital specializing in physical rehabilitation with outpatient services in several locations.

**Area(s) Served:** Schenectady

**Category of Services:** Health

## SUNY College and Career Counseling Center at SCCC

433 State Street • Schenectady, NY 12305  
(518) 631-2257 • [sunysccc@sunysccc.edu](mailto:sunysccc@sunysccc.edu)





**Website:** [www.sunysccc.edu/student/sunysccc](http://www.sunysccc.edu/student/sunysccc)

**Description of Service:** Education, employment, training, referral services, resume and cover letter preparation, opportunity/computer/resource room. Services are free to income eligible persons.

**Area(s) Served:** Amsterdam, Captial District, Schenectady.

**Category of Services:** Education, Workforce Development

## -T-

### Things of My Very Own, Inc.

(518) 630-5143

**Website:** [www.tomvo.org](http://www.tomvo.org)

**Description of Service:** A 501(c)(3) non-profit organization that provides impoverished children who are victims of abuse and/or neglect with crisis intervention services.

**Area(s) Served:** Schenectady, and surrounding counties.

**Category of Services:** Baby Supplies, Children (Birth-12 yrs.), Clothing, Crisis Intervention, Food, Youth (13-18 yrs.).

## -U-

### Union College Kenney Community Center

257 Park Place • Schenectady, NY 12305

(518) 388-6609 • [sweeneyj@union.edu](mailto:sweeneyj@union.edu)

**Website:** [www.union.edu/offices/kenney/programs](http://www.union.edu/offices/kenney/programs)

**Description of Service:** Afterschool programs for grade 1-5 (homework help, reading), grades 4-6 (science), and grades 7-12 STEP science program. Programs are free. Students must register. Space is limited.

**Area(s) Served:** Schenectady and Capital District

**Category of Services:** Children (Birth-12 yrs.), Education, Youth (13-18 yrs.)

## -V-

### Visiting Nurse Association of Albany Home Care

150 Broadway, Suite 310 • Menands, NY 12204

(518) 694-9907

**Website:** [www.vnhc.com](http://www.vnhc.com)

**Description of Service:** Services include various types of in-home care for seniors and people with disabilities.

**Area(s) Served:** 18 local counties, with offices in Catskill, Cobleskill, Glens Falls and Johnstown, NY

**Category of Services:** Disability, Health, Senior, Workforce Development

## -W-

### Washington Irving

422 Mumford Street • Schenectady, NY 12307

(518) 370-8220

**Description of Service:** Adult Education Classes

**Area(s) Served:** Schenectady

**Category of Services:** Education, TASC (Testing Assessing Secondary Completion (formerly GED))

### Whitney Young

150 Broadway, Suite 310 • Menands, NY 12204

(518) 694-9907

**Website:** [www.vnhc.com](http://www.vnhc.com)

**Description of Service:** Provides access to consistent quality healthcare without regard to income.

**Area(s) Served:** All counties

**Category of Services:** Addiction, Dental, Health

## -Y-

### YWCA NorthEastern NY

44 Washington Avenue • Schenectady, NY 12305

(518) 374-3394 • [funddevelopment@ywca-neny.org](mailto:funddevelopment@ywca-neny.org)

**Hotline:** (518) 374-3386- open 24 hours a day for domestic violence issues.

**Website:** [ywca-northeasternny.org](http://ywca-northeasternny.org)

**Description of Service:** Programs in domestic violence, housing for women, childcare and women's health

**Area(s) Served:** NYS and beyond

**Category of Services:** Child Care, Clothing, Crisis Intervention, Domestic Violence, Health, Homelessness, Housing, Women, Workforce Development





## Schenectady County Public Library

### Central Library

99 Clinton Street, Schenectady, NY 12305 • (518) 388-4500

Monday-Thursday 9:00 a.m. - 8:00 p.m.

Friday – Saturday 9:00 a.m. - 5:00 p.m.

Sunday 1:00 p.m. - 5:00 p.m.

### Duane Branch

1331 State Street, Schenectady, NY 12304 • (518) 388-2242

Tuesday 10:00 a.m. - 6:00 p.m.

Wednesday 12:00 p.m. - 6:00 p.m.

Thursday 2:00 p.m. - 6:00 p.m.

Friday & Saturday 12:00 p.m. - 5:00 p.m.

### Glenville Branch

20 Glenridge Road, Glenville, NY 12302 • (518) 386-2243

Monday, Wednesday & Thursday 10:00 a.m. - 8:00 p.m.

Tuesday, Friday & Saturday 10:00 a.m. - 5:00 p.m.

### Mont Pleasant Branch

1026 Crane Street, Schenectady, NY 12303 • (518) 386-2245

Monday & Wednesday 10:00 a.m. - 6:00 p.m.

Friday & Saturday 12:00 p.m. - 5:00 p.m.

### Niskayuna Branch

2400 Nott Street East, Niskayuna, NY 12309 • (518) 386-2249

Monday-Wednesday 10:00 a.m. - 8:00 p.m.

Thursday-Saturday 10:00 a.m. - 5:00 p.m.

### Quaker Street Branch

133 Bull Street, Delanson, NY 12053 • (518) 895-2719

Monday & Thursday 2:00 p.m. - 6:00 p.m.

Tuesday 2:00 p.m. - 7:00 p.m.

Wednesday 10:00 a.m. - 6:00 p.m.

Saturday 10:00 a.m. - 4:00 p.m.

### Rotterdam Branch

1100 N. Westcott Road, Schenectady, NY 12306 • (518) 356-3440

Monday – Wednesday 10:00 a.m. – 8:00 p.m.

Thursday – Saturday 10:00 a.m. – 5:00 p.m.

### Scotia Branch

14 Mohawk Avenue, Scotia, NY 12302 • (518) 386-2247

Monday - Friday 10:00 a.m. - 5:00 p.m.

Tuesday & Thursday 1:00 p.m. - 6:00 p.m.

Saturday 10:00 a.m. - 4:00 p.m.

### Woodlawn Branch

2 Sanford Street, Schenectady, NY 12304 • (518) 386-2248

Monday 10:00 a.m. - 5:00 p.m.

Tuesday – Thursday 1:00 p.m. - 7:00 p.m.

Saturday 1:00 p.m. - 5:00 p.m.

## Schenectady County Government

### Social Services

797 Broadway, Schenectady, NY 12305

(518) 388-4470

**Website:**

[www.schenectadycounty.com/MenuItemList.aspx?m=35](http://www.schenectadycounty.com/MenuItemList.aspx?m=35)

**Description of Services:** Promotes the health and safety of our community by empowering individuals and families to achieve self-sufficiency and maintain independence.

### Child Protective Services

797 Broadway, Schenectady, New York 12305-2704

(518) 388-4470 • Fax: (518) 388-4644

**Website:**

[www.schenectadycounty.com/FullStory.aspx?m=339&amid=974](http://www.schenectadycounty.com/FullStory.aspx?m=339&amid=974)

**Description of Services:** Responsible for investigating allegations of the abuse or maltreatment of children that are directly caused or allowed to happen to the child by the actions of the parent or caretaker.

### Children and Family Services

106 Erie Boulevard • Schenectady, NY 12305

(518) 388-4736

**Website:**

[www.schenectadycounty.com/FullStory.aspx?m=339&amid=974](http://www.schenectadycounty.com/FullStory.aspx?m=339&amid=974)

**Description of Service:** Serves families with children ages 0-18. Investigates allegations of abuse and neglect. Provides foster care prevention services to families.

### Family Court

620 State Street, Schenectady NY 12305

(518) 285-8435 • Fax: (518) 388-4496

**Website:** [www.nycourts.gov/courthelp/SchenectadyFamCt1.htm](http://www.nycourts.gov/courthelp/SchenectadyFamCt1.htm)

**Description of Services:** Cases involving families and children EXCEPT for divorce, separation, and annulment (handled by Supreme Court). The main types of Family Court cases are: family offense (orders of protection/domestic violence); child custody, guardianship, and visitation; child and spousal support; adoption; paternity; child neglect and abuse; juvenile delinquency; termination of parental rights; and review of foster care placement.

Hours: Monday – Friday 9:00 a.m. - 5:00 p.m.

### Community Services

*Assisted Outpatient Treatment Program (AOT)*

600 Franklin Street, Schenectady, NY 12305

(518) 370-3698

*Assisted Outpatient Treatment Program (AOT)*

433 State Street, Schenectady NY 12305

(518) 370-3698

*Single Point of Access (SPOA)-Adult*

797 Broadway, Suite 304, Schenectady, NY 12305

(518) 386-2218 • Fax: (518) 386-2212

Email: [ocs@schenectadycounty.com](mailto:ocs@schenectadycounty.com)

**Website:**

[www.schenectadycounty.com/FullStory.aspx?m=701&amid=5915](http://www.schenectadycounty.com/FullStory.aspx?m=701&amid=5915)

**Description of Services:** Responsible for ensuring a comprehensive array of services across the disability groups of mental health, substance abuse and mental retardation/developmental disabilities for the citizens of Schenectady County. The office operates the County's adult and children's SPOA (Single Point of Access) and AOT (Assisted Outpatient Treatment) programs and contracts out direct service provision to a network of provider agencies.

### Department of Consumer Affairs

64 Keller Avenue, Schenectady, NY 12306

(518) 356-7473

**Website:**

[www.schenectadycounty.com/FullStory.aspx?m=99&amid=427](http://www.schenectadycounty.com/FullStory.aspx?m=99&amid=427)

**Description of Services:** Develop and implement consumer affairs educational and intervention programs targeted at the populations affected by charity scams, lottery scams, home improvement scams, identity theft, fraud and deceptive trade practices. Recommend innovative and effective policy strategies to appropriate state and local legislatures to aid and protect consumers. Receive and investigate complaints and initiate investigations of unfair or deceptive trade practices against consumers within a specified time frame.

## Public Health Services

107 Nott Terrace, Schaffer Heights,  
Schenectady, NY 12308  
(518) 386-2810

**Website:**

[www.schenectadycounty.com//FullStory.aspx?m=2378amid=1003](http://www.schenectadycounty.com//FullStory.aspx?m=2378amid=1003)

**Description of Services:** Helps with poison control, lead prevention, ticks & Lyme disease, children with special needs, organ and tissue donations, etc.

## Youth Bureau

797 Broadway, 3rd floor, Schenectady, NY 12305  
(518) 386-2210 C Fax: (518) 344-2807

**E-mail:** [Edward.Kosiur@schenectadycounty.com](mailto:Edward.Kosiur@schenectadycounty.com)

<http://www.schenectadycounty.com/FullStory.aspx?m=552&amid=2776>

**Description of Services:** Provides entertainment and activities for our county's youth.

## Department of Senior and Long Term Care Services

107 Nott Terrace, Suite 305, Schenectady, NY 12308  
(518) 382-8481 • Fax: (518) 382-0194

**Website:**

<http://www.schenectadycounty.com/FullStory.aspx?m=388&amid=1107&redir=0>

**Description of Services:** Serves the seniors in our county in a variety of ways, such as home care services, home energy assistance, legal assistance, home delivered meals, etc.

## Veteran Service Agency

797 Broadway, Schenectady, NY 12305-2704  
(518) 377-2423  
Hours: Monday – Friday: 9:00 a.m. – 4:00 p.m.

**Website:**

<http://www.schenectadycounty.com/FullStory.aspx?m=763&amid=7492>

**Description of Services:** The Schenectady County Veterans Agency is here to serve you. They will advise you on all of the benefits available to you, based upon your service. They will also assist you in applying for those benefits and in responding to all queries regarding your applications until the process is complete. It is our sincere desire to safeguard the rights and benefits that you all have so nobly earned. All you need to do is call us for an appointment and we will establish a personal, confidential file for you.

## Human Rights Commission

797 Broadway, Room 305, Schenectady, NY 12305  
(518) 377-2982 • Fax: (518) 377-5374

**Website:**

<http://www.schenectadycounty.com/MenuItem.asp?m=508>

**Description of Services:** Established in 1965 to foster mutual respect and enhance understanding among all racial, religious and ethnic groups in Schenectady County, and to assist individuals in securing their legal rights.

## New York State Government

### NYS Office of Children and Family Services

52 Washington Street, Rensselaer, NY 12144-2796

(518) 473-7793 • Fax: (518) 486-7550

Website: [ocfs.ny.gov/main](http://ocfs.ny.gov/main)

### NYS Office of Alcoholism and Substance Abuse Services

1450 Western Avenue, Albany, NY 12203

(518) 473-3460

HOPEline: 1-877-846-7369 to find services in NYS

Website: [www.oasas.ny.gov](http://www.oasas.ny.gov)

### NYS Office of Mental Health

44 Holland Avenue, Albany, NY 12229

Toll Free: 1-800-597-8481

Website: [www.omh.ny.gov](http://www.omh.ny.gov)

### NYS Office for People with Developmental Disabilities

Main Office: 44 Holland Avenue, 3<sup>rd</sup> Floor, Albany, NY 12229

Toll Free: 1-866-946-9733

NYC Regional Office, 75 Morton Street, New York, NY 10014

(212) 229-3231

Website: [www.opwdd.ny.gov/index.php](http://www.opwdd.ny.gov/index.php)

### NYS Department of Health

Corning Tower, Empire State Plaza

Albany, NY 12237

Toll Free: 1-866-881-2809

Website: <http://www.health.ny.gov/contact>

### NYS Division of Veterans Affairs

Toll Free: 1-888-838-7697

Website: <http://www.veterans.ny.gov>

### NYS Division of Criminal Justice Services

Alfred E. Smith Building, 80 South Swan Street, Albany, NY 12210

(518) 457-5837

Toll Free: 1-888-838-7697

Toll Free: 1-800-262-3257

Email: [InfoDCJS@dcjs.ny.gov](mailto:InfoDCJS@dcjs.ny.gov)

Website: <http://www.criminaljustice.ny.gov>

## Hotlines

### Emergency Police, Ambulance, Fire - 911

### Alcohol and substance Abuse HOPEline

Toll Free: 1-877-846-7396

**Description of Service:** Call to get answers to your questions and help you find treatment 24 hours a day, seven days a week. All calls are confidential.

### Child Abuse and Maltreatment Register

Toll Free: 1-800-342-3720

**Website:** [www.ocfs.state.ny.us/main/cps/](http://www.ocfs.state.ny.us/main/cps/)

**Description of Service:** Call if you know a child who has suffered abuse, has died, are worried for a child's safety, need copies of a child's records for adoption, or wish to expunge a child's record.

### NYS Domestic Violence Hotline

Toll Free: 1-800-942-6906 (English)

Toll Free: 1-800-942-6908 (Spanish)

**Website:** [www.opdv.state.ny.us/help/dvhotlines](http://www.opdv.state.ny.us/help/dvhotlines)

**Description of Service:** Provides brief counseling, informs callers of resource options and safety. No legal advice provided.

### Suicide Crisis Hotline

44 Holland Avenue, Albany, NY 12229

Toll Free: 1-800-273-8255

Toll Free: 1-800-597-8481 - A resource specifically for questions or complaints about mental health services in New York state.

**Website:** [www.omh.ny.gov/index](http://www.omh.ny.gov/index)

### YWCA of Schenectady Domestic Violence Hotline

797 Broadway, Schenectady, NY 12305

(518) 374-3386

**Website:** [www.ywca-northeasternny.org/index](http://www.ywca-northeasternny.org/index)

**Description of Service:** Refers callers to a qualified counselor, provides temporary housing and helps with orders of protection.

### Crime Victims Assistance

(518) 447-7716

**Website:**

[www.albanycounty.com/Government/Department/CrimeVictimsandSexualViolenceCenter.aspx](http://www.albanycounty.com/Government/Department/CrimeVictimsandSexualViolenceCenter.aspx)

**Description of Service:** Provides advocacy and counseling for crime victims, referrals, and crime prevention education.

### Rape Crisis/Sexual Assault Services

Planned Parenthood Mohawk-Hudson, Inc.

1040 State Street, Schenectady, NY 12307

(518) 346-2266

**Website:** [www.plannedparenthood.org/planned-parenthood-mohawk-hudson/contact-us#sthash.u0Ji1fEp.dpuf](http://www.plannedparenthood.org/planned-parenthood-mohawk-hudson/contact-us#sthash.u0Ji1fEp.dpuf)

**Description of Service:** Upon calling, you will be referred to a counselor